Learning & Customer Success

What is File Access Manager?

Get visibility & control over your unstructured data

Customer Success Help

Get assistance from Customer Success

Identity University

File Access Manager training path

Video Chapter Catalog

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Easily browse through dozens of helpful videos

Events

User Groups, Office Hours Webinars and more

Education Services Assistance

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Ask a question to our Education Services team

Identity Library

Read through our collection of identity content

Community Announcements

News & highlights across the SailPoint ecosystem

↗ File Access Manager Product Info

FAM Compass Documentation

Categorized File Access Manager Compass documentation

Help Center Documentation

Latest File Access Manager version online documentation

Files Access Manager Maintenance Guide

Procedures to maintain a healthy File Access Manager environment

File Access Manager Blog

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FAM Downloads

Download the latest File Access Manager release

FAM Forum

Post a question & connect with other File Access Manager users

In Discovery

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Business problems under research by SailPoint

Ideas

Enter File Access Manager ideas for enhancements

FAM WIKI

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File Access Manager Compass community Knowledge articles

Connector Guides

Review connector capabilities, prequisites and instructions

Take a Survey

Usage Statistics Collection Survey

Take a Survey

Activity Data Management Survey

↗ Working with Support

Contact Support

Ways to get help during your support plan hours

Support Guide

Case handling, severity levels, how to escalate & more

Developer Community

Build & extend scalable identity solutions

Support Portal Knowledge Base

Browse articles & find solutions

File Access Manager Connectors Support

File Access Manager Connectivity Overview

Troubleshooting

Troubleshooting Docs for File Access Manager

Escalate Your Case

Escalation overview & when to escalate

What is Supported?

Understand what is supported

↗ Working with Services

Expert Services

Submit a Request

On-demand guidance & implementation assistance

File Access Manager Identity CheckUp

Ensure your File Access Manager deployment is at its best

File Access Manager Rapid Deployment

Speed your implementation and use of File Access Manager

Upgrade Services

Services to scope, plan, code, test & execute upgrades

IdentityIQ and File Access Manager Integration

Bring key data governance features to the IdentityIQ business user

File Access Manager Planning

Scoping and sizing info, project plan templates and more

SailPoint Partners

Research SailPoint's partners

SOW

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