



File Access Manager Test Connection

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Test Connection

After the configuration of one of the following applications is complete, verify it was properly configured by running the Test Connection task.

After running the test connection, you will be able to view the connection status on the Applications main page.

Applications that can run the Test Connection task are:

- NetApp - CIFS
- Isilon
- SharePoint Online
- SharePoint
- OneDrive

Run a Test Connection

To view or run an application's connection status to File Access Manager, navigate to **Admin > Applications** to view the Applications page.

For Multiple Applications:

1. To view a list of all the test connection supported applications, select **View Test Connections**.
2. Using the selection boxes to the left of the applications, select the applications that need validation.

A single application or multiple applications can be selected.

3. Select **Run Test**.

A pop up message will display saying the connection task has started. To view the result, go to [Test Connection Detailed View](#).

Up to four different separate tasks are run for the Test Connection task. These tasks are the primary test connection task, the permission collection task, the data classification task, and the activity monitoring task.

Applications ⓘ Add New

3 rows selected Select all 8 items Run Test

<input type="checkbox"/>	Name	Description	Type	Tags	Test Connection Date	Test Connection Status	Actions
<input type="checkbox"/>	Box App1		Box	Apps	Aug 26, 2022 4:00:00 AM	Passed	
<input checked="" type="checkbox"/>	EMC Isilon App1	EMC Isilon App1 DESC	EMC Isilon	Test Connection	Aug 26, 2022 4:00:00 AM	Passed	
<input checked="" type="checkbox"/>	Netapp - CIFS Apps	Netapp - CIFS Apps DESC	Netapp - CIFS	Test Connection	Aug 26, 2022 4:00:00 AM	Passed	
<input type="checkbox"/>	OneDrive App	OneDrive App DESC	OneDrive for Business	Test Connection	Aug 26, 2022 4:00:00 AM	Passed	
<input type="checkbox"/>	OneDrive for Business3 ...	DESC	OneDrive for Business	Test Connection			
<input type="checkbox"/>	OneDrive2 App		OneDrive for Business	Apps, 1	Aug 26, 2022 4:00:00 AM	Passed	
<input type="checkbox"/>	SharePoint Online		SharePoint Online		Aug 26, 2022 4:00:00 AM	Failed	
<input checked="" type="checkbox"/>	SharePoint OnPrem	SharePoint OnPrem DESC	SharePoint	Test Connection, Apps	Aug 26, 2022 4:00:00 AM	Warning	

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For a Single Application:

1. Select the more options button within the Actions column.
2. Select **Test Connection**.





3. Select **Run Test**.



Application Test Connection Status ✕

EMC Isilon - EMC Isilon

If a Test Connection Task is running, wait for it to complete. Use the Refresh Status button to get the latest Test Connection results.

Last Successful Run: Oct 25, 2022 12:50:54 PM

Check Name	Service Name	Server Name	Status	
Validate NetApp FPolicy functionality	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Passed	
Validate the SSL/TLS communication to a NetApp server	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Failed	
Validate the SSL/TLS communication to a NetApp server	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Warning	
Validate NetApp FPolicy functionality	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Passed	
Validate the SSL/TLS communication to a NetApp server	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Failed	
Validate the SSL/TLS communication to a NetApp server	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Failed	

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[View Task Status](#)

[Refresh Status](#)

[Run Test](#)

A user can also select **Refresh a Status** which refreshes the grid and displays the latest results or **View Task Status** which takes a user to the Task screen in order to view a relevant task.

Filter

Using the filter ability, a user can view all applications which support the Test Connection feature based on their test connection statuses.

1. Select the Filter icon.
2. Under the Test Connection Status drop down, select the statuses you want to search for (either Passed, Warning, or Failed).
3. Select **Apply**.

The applications with the selected status will display.

To clear the filter results, select the **View All** button at the top of the grid.

Test Connection Detailed View

1. To see more detailed information about the status of a specific application, select the more options button within the Actions column.
2. Select **Test Connection**.
3. A new overlay will display providing further information as to the configuration status of the application.
 - All tasks associated with the application that were run displays in the Check Name column
 - The particular service the task is tied to displays in the Service Name column
 - The server in which the application is housed displays in the Server Name column
 - The status of the connection status displays in the Status column:
 - Passed – the configuration of the application was successful.
 - Failed – the configuration of the application was not successful. A dialog displays providing a reason and/or a suggestion on how to fix the issue.
 - Warning – a pop up will display with an explanation of the error and a recommendation for solving the issue.

If any task fails or has warnings, an information icon displays to the right of the Status column. Click the information icon to see the reason for the failure and a recommendation on how to fix it.

If any task fails within the application configuration, the whole test connection will fail, which displays on the main Application page.

There are three buttons at the bottom of the overlay that the user can select:





- Run Test – runs the test connection task
- Refresh Status – refreshes the grid and displays the latest results
- View Task Status – takes the user to the task screen and displays the relevant task

Application Test Connection Status

EMC Isilon - EMC Isilon

If a Test Connection Task is running, wait for it to complete. Use the Refresh Status button to get the latest Test Connection results.

Last Successful Run: Oct 25, 2022 12:50:54 PM

Check Name	Service Name	Server Name	Status	
Validate NetApp FPolicy functionality	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Passed	
Validate the SSL/TLS communication to a NetApp server	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Failed	
Validate the SSL/TLS communication to a NetApp server	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Warning	
Validate NetApp FPolicy functionality	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Passed	
Validate the SSL/TLS communication to a NetApp server	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Failed	
Validate the SSL/TLS communication to a NetApp server	File Access Manager Central Permissions Collection - PC	siq-ui-sagi	Failed	

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[View Task Status](#)


[Refresh Status](#)

[Run Test](#)

If a test connection task has not been run on a specific application, the overlay will be empty.

Application Configuration Status ✕

Last Success Apr 20, 2022 10:19:54 PM



The Validation has not been run, please run the validation to view the result

[View Task Status](#) [Refresh Status](#) [Validate Configuration](#)