

# Identity University Micro Catalog

The following tables provide a reference of the courses offered in Identity University. For the complete training catalog and schedule, see <https://university.sailpoint.com>.

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## General Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
<b>Introduction to Identity Security with SailPoint</b>	Introduce digital identities, identity security, and the SailPoint products, including IdentityNow, IdentityIQ, AI Services, and more	Technical and business users	Prior to taking any other SailPoint courses	• Self-Paced eLearning	None	1 hour

## IdentityNow Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
<b>IdentityNow Introduction</b>	Provide a general product overview of and familiarization with IdentityNow	Technical and business users	Any time after product purchase	<ul style="list-style-type: none"> <li>• Self-Paced eLearning</li> </ul>	None	1.5 Hours
<b>IdentityNow Implementation and Administration: Essentials</b>	Provide general implementation and administration details, including certification, access requests, and automatic provisioning	Implementers and administrators	<ul style="list-style-type: none"> <li>• Implementors: Prior to implementation</li> <li>• Admins: Prior to project go-live; ongoing as necessary to support team attrition/growth</li> </ul>	<ul style="list-style-type: none"> <li>• Self-Paced eLearning</li> <li>• Instructor-led; remote</li> </ul>	IdentityNow Introduction	16 Hours
<b>IdentityNow Implementation and Administration: Advanced</b>	Provide technical details of advanced implementation and administration of IdentityNow, including an introduction to SailPoint's IdentityNow REST APIs	Technical resources implementing and administering IdentityNow	Prior to implementation	<ul style="list-style-type: none"> <li>• Instructor-led; remote</li> </ul>	IdentityNow Imp and Admin: Essentials	16 Hours
<b>IdentityNow Extensibility 101 QuickLearn Series</b>	Provide an overview of SailPoint's SaaS extensibility options and tools	Technical and business users	<ul style="list-style-type: none"> <li>• Prior to implementation design</li> <li>• Prior to initiating a new implementation phase</li> </ul>	<ul style="list-style-type: none"> <li>• Self-Paced eLearning</li> </ul>	IdentityNow Introduction	1 Hour

## IdentityNow Training – Special Consideration

IdentityNow implementation and administration training is being transformed. In mid-July, *IdentityNow Implementation and Administration: Essentials* will be replaced with *IdentityNow Essentials*, and *IdentityNow Implementation and Administration: Advanced* will be replaced with *IdentityNow Implementation: Advanced Configurations*.

Administration content that is currently included in *IdentityNow Implementation and Administration: Advanced* is being moved to *IdentityNow Essentials*. This new *IdentityNow Essentials* class will be a 3-day class to accommodate the additional material. With the shift of all standard administration content to *IdentityNow Essentials*, *IdentityNow Implementation: Advanced Configurations* will not target administrators, and instead will focus on *technical* implementers.

- **Need IdentityNow training *before* mid-July? Use Set 1:**



- **Need IdentityNow training starting in July? Use Set 2:**



**Bottom line: *if you start a set, finish with the same set!***

### Cloud Access Management Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
<b>Cloud Access Management Introduction</b>	Provide a general product overview of and familiarization with Cloud Access Management	Technical and business users	Any time	<ul style="list-style-type: none"> <li>• Webinar</li> <li>• Self-Paced eLearning</li> </ul>	None	2 hours

### AI Services Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
<b>AI Services Introduction</b>	Provide a general product overview of and familiarization with AI Services, including Access Insights, Access Modeling, and Recommendations	Technical and business users	Any time	<ul style="list-style-type: none"> <li>• Webinar</li> <li>• Self-Paced eLearning</li> </ul>	None	1 hour

## IdentityIQ Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
<b>IdentityIQ Introduction</b>	Provide a general product overview of and familiarization with the IdentityIQ Platform	Technical and business users, managers/project managers overseeing IdentityIQ teams	Any time after product purchase	<ul style="list-style-type: none"> <li>Self-Paced eLearning</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>	2 Hours
<b>IdentityIQ Implementation and Administration: Essentials</b>	Provide details for implementing and overall administration of a production system covering Compliance and Lifecycle Managers. Includes application onboarding, joiner/mover/leaver provisioning events, administrator console & more	Implementation team (both technical and business); System administrators responsible for the functioning of a production system	<ul style="list-style-type: none"> <li>Implementors: Prior to implementation</li> <li>Admins: Prior to project go-live; ongoing as necessary to support team attrition/growth</li> </ul>	<ul style="list-style-type: none"> <li>Instructor-led, remote</li> <li>Self-Paced eLearning</li> </ul>	<ul style="list-style-type: none"> <li>IdentityIQ Introduction</li> </ul>	32 hours
<b>IdentityIQ Implementation: Advanced Provisioning and Workflows</b>	Provide technical details and hands-on practice for designing and coding IdentityIQ custom provisioning; includes custom workflows, forms, Quicklinks and connectors	Technical resources implementing IdentityIQ provisioning	<ul style="list-style-type: none"> <li>Beginning of a project's provisioning phase</li> </ul>	<ul style="list-style-type: none"> <li>Instructor-led, remote</li> </ul>	<ul style="list-style-type: none"> <li>IdentityIQ Imp &amp; Admin: Essentials</li> </ul>	32 Hours
<b>IdentityIQ Implementation: Rules, Scripts, &amp; API</b>	Prepare technical team to extend IdentityIQ through BeanShell (Java) programming logic; includes IdentityIQ API, and best practices	Technical implementers with a coding background	<ul style="list-style-type: none"> <li>Early in the implementation; ongoing as necessary to support attrition and growth</li> </ul>	<ul style="list-style-type: none"> <li>Self-Paced eLearning</li> </ul>	<ul style="list-style-type: none"> <li>IdentityIQ Essentials</li> <li>Familiarity with writing code, especially Java</li> </ul>	4 hours

## IdentityIQ Training (continued)

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
<b>IdentityIQ Implementation: Custom Reports</b>	Prepare technical team to create custom report templates; includes filters, RenderScript, forms and more	Technical staff with an understanding of XML and IdentityIQ Objects	As needed to support reporting requirements	<ul style="list-style-type: none"> <li>• Self-Paced eLearning</li> </ul>	<ul style="list-style-type: none"> <li>• IdentityIQ Imp and Admin: Essentials</li> <li>• Familiarity with writing XML</li> </ul>	3 hours
<b>IdentityIQ Implementation: Rapid Setup</b>	Provide details for configuring many standard use cases using Rapid Setup (Note this content is included in IdentityIQ Imp & Admin: Essentials v8.1)	<ul style="list-style-type: none"> <li>• Implementation teams already trained in IdentityIQ</li> <li>• Staff (i.e. business analysts or data owners) with application onboarding responsibilities</li> </ul>	Prior to implementing with Rapid Setup	<ul style="list-style-type: none"> <li>• Self-Paced eLearning</li> </ul>	<ul style="list-style-type: none"> <li>• IdentityIQ Introduction</li> <li>OR</li> <li>• IdentityIQ experience</li> </ul>	4 Hours
<b>IdentityIQ Business Administration: Certification</b>	Provide certification (access review) overview and prepare business administrators to create and monitor certification campaigns. Includes targeted, manager, application owner, and advanced certification types, certification reporting, and more	<p>Those responsible for configuring and monitoring certification campaigns in a production system including:</p> <ul style="list-style-type: none"> <li>• Compliance admins</li> <li>• Implementers and sys admins who need more details in topic area</li> </ul>	When preparing to perform certifications; ongoing as necessary to support team attrition and growth	<ul style="list-style-type: none"> <li>• Self-Paced eLearning</li> </ul>	<ul style="list-style-type: none"> <li>• IdentityIQ Introduction</li> </ul>	4 Hours

### IdentityIQ Training (continued)

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
<b>IdentityIQ Business Administration: Policy</b>	Provide overview of IdentityIQ access policy and prepare business administrators to define policies and monitor violations. Includes role SOD, entitlement SOD, and advanced policy types, policy reporting, and more	Those responsible for configuring and monitoring policies in a production system including: <ul style="list-style-type: none"> <li>• Compliance admins</li> <li>• Implementers and sys admins who need more details in topic area</li> </ul>	When preparing to implement access policies; ongoing as necessary to support team attrition and growth	<ul style="list-style-type: none"> <li>• Self-Paced eLearning</li> </ul>	<ul style="list-style-type: none"> <li>• IdentityIQ Introduction</li> </ul>	5 Hours
<b>IdentityIQ Business Administration: Roles</b>	Provide overview of IdentityIQ roles and prepare business administrators to model, configure, and maintain roles. Includes standard two-tier role model, role mining tools, role administration features, and more	Those responsible for configuring and maintaining roles including: <ul style="list-style-type: none"> <li>• Role admins</li> <li>• Business analysts</li> <li>• Implementers and sys admins who need more details in topic area</li> </ul>	When preparing to implement roles; ongoing as necessary to support attrition and growth	<ul style="list-style-type: none"> <li>• Self-Paced eLearning</li> </ul>	<ul style="list-style-type: none"> <li>• IdentityIQ Introduction</li> </ul>	6 Hours

## File Access Manager Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
<b>File Access Manager Introduction</b>	Provide a general product overview of and familiarization with File Access Manager	Technical and business users	Any time after product purchase	<ul style="list-style-type: none"> <li>• Self-Paced eLearning</li> </ul>	<ul style="list-style-type: none"> <li>• None</li> </ul>	1 hour
<b>File Access Manager Implementation and Administration: Essentials</b>	Provide product overview; teach implementation and administration details; includes set-up and administration of permissions analysis, activity monitoring, and more	Implementation team; File Access Manager administrators	<ul style="list-style-type: none"> <li>• Implementors: Prior to implementation</li> <li>• Admins: Prior to project go-live; ongoing as necessary to support team attrition/growth</li> </ul>	<ul style="list-style-type: none"> <li>• Instructor-led, remote</li> </ul>	<ul style="list-style-type: none"> <li>• File Access Manager Introduction</li> </ul>	24 Hours