



SailPoint IdentityIQ

Version 8.1

Lifecycle Manager Activation Guide

This document and the information contained herein is SailPoint Confidential Information.

Copyright and Trademark Notices.

Copyright © 2020 SailPoint Technologies, Inc. All Rights Reserved.

All logos, text, content, including underlying HTML code, designs, and graphics used and/or depicted on these written materials or in this Internet website are protected under United States and international copyright and trademark laws and treaties, and may not be used or reproduced without the prior express written permission of SailPoint Technologies, Inc.

“SailPoint,” “SailPoint & Design,” “SailPoint Technologies & Design,” “AccessIQ,” “Identity Cube,” “Identity IQ,” “IdentityAI,” “IdentityNow,” “Managing the Business of Identity,” and “SecurityIQ” are registered trademarks of SailPoint Technologies, Inc. None of the foregoing marks may be used without the prior express written permission of SailPoint Technologies, Inc. All other trademarks shown herein are owned by the respective companies or persons indicated.

SailPoint Technologies, Inc. makes no warranty of any kind with regard to this manual or the information included therein, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. SailPoint Technologies shall not be liable for errors contained herein or direct, indirect, special, incidental or consequential damages in connection with the furnishing, performance, or use of this material.

Patents Notice. <https://www.sailpoint.com/patents>

Restricted Rights Legend. All rights are reserved. No part of this document may be published, distributed, reproduced, publicly displayed, used to create derivative works, or translated to another language, without the prior written consent of SailPoint Technologies. The information contained in this document is subject to change without notice.

Use, duplication or disclosure by the U.S. Government is subject to restrictions as set forth in subparagraph (c) (1) (ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013 for DOD agencies, and subparagraphs (c)(1) and (c)(2) of the Commercial Computer Software Restricted Rights clause at FAR 52.227-19 for other agencies.

Regulatory/Export Compliance. The export and re-export of this software is controlled for export purposes by the U.S. Government. By accepting this software and/or documentation, licensee agrees to comply with all U.S. and foreign export laws and regulations as they relate to software and related documentation. Licensee will not export or re-export outside the United States software or documentation, whether directly or indirectly, to any Prohibited Party and will not cause, approve or otherwise intentionally facilitate others in so doing. A Prohibited Party includes: a party in a U.S. embargoed country or country the United States has named as a supporter of international terrorism; a party involved in proliferation; a party identified by the U.S. Government as a Denied Party; a party named on the U.S. Department of Commerce’s Entity List in Supplement No. 4 to 15 C.F.R. § 744; a party prohibited from participation in export or re-export transactions by a U.S. Government General Order; a party listed by the U.S. Government’s Office of Foreign Assets Control as ineligible to participate in transactions subject to U.S. jurisdiction; or any party that licensee knows or has reason to know has violated or plans to violate U.S. or foreign export laws or regulations. Licensee shall ensure that each of its software users complies with U.S. and foreign export laws and regulations as they relate to software and related documentation.

Chapter 1: Activate Lifecycle Manager

IdentityIQ Introduction

SailPoint IdentityIQ is an identity and access management solution for enterprise customers that delivers a wide variety of IAM processes—including automated access certifications, policy management, access request and provisioning, password management, and identity intelligence. Furthermore, IdentityIQ has a flexible connectivity model that simplifies the management of applications running in the datacenter or the cloud.

Compliance Manager — IdentityIQ Compliance Manager automates access certifications, policy management, and audit reporting through a unified governance framework. This enables you to streamline compliance processes and improve the effectiveness of identity governance, all while lowering costs.

Lifecycle Manager — IdentityIQ Lifecycle Manager manages changes to access through user-friendly self-service request and password management interfaces and automated lifecycle events. It provides a flexible, scalable provisioning solution for addressing the constantly evolving access needs of your business in a way that's both efficient and compliant.

IdentityAI — Integrating IdentityAI within IdentityIQ enables the delivery of Predictive Identity. IdentityAI is a rule based machine learning engine using identity graph technology to provide recommendations for access review and access request decisions. With IdentityAI enabled, you can also review access history for identity cubes, create dashboards that can be customized from an administrative perspective, and view peer groups within the IdentityAI user interface.

Privileged Account Management Module — IdentityIQ Privileged Account Management module provides a standardized approach for extending critical identity governance processes and controls to highly privileged accounts, enabling IdentityIQ to be used as a central platform to govern standard and privileged accounts.

Connectors and Integration Modules — IdentityIQ offers Integration Modules that support the extended enterprise IT infrastructure. Third party provisioning and service desk integration enable multiple sources of fulfillment to access change. Service catalog integration supports a unified service request experience with integrated governance and fulfillment. Mobile device management integration mitigates risk posed by mobile devices through centralized visibility, control and automation. And IdentityIQ's IT security integration provides enhanced security with improved responsiveness and controls.

Open Identity Platform — SailPoint's Open Identity Platform lays the foundation for effective and scalable IAM within the enterprise. It establishes a common framework that centralizes identity data, captures business policy, models roles, and takes a risk-based, proactive approach to managing users and resources. The Open Identity Platform is fully extensible, providing robust analytics which transforms disparate and technical identity data into relevant business information, resource connectivity that allows organizations to directly connect IdentityIQ to applications running in the datacenter or in the cloud, and APIs and a plugin framework to allow customers and partners to extend IdentityIQ to meet a wide array of needs. An open platform allows organizations to build a single preventive and detective control model that supports all identity business processes, across all applications—in the datacenter and the cloud. SailPoint IdentityIQ applies consistent governance across compliance, provisioning and access management processes, maximizing investment and eliminating the need to buy and integrate multiple products.

Password Manager — IdentityIQ Password Manager delivers a simple-to-use solution for managing user passwords across cloud and on-premises applications policies from any desktop browser or mobile device. By

providing intuitive self-service and delegated administration options to manage passwords while enforcing enterprise-grade password, IdentityIQ enables businesses to reduce operational costs and boost productivity.

Amazon Web Services (AWS) Governance Module — Enables organizations to extend existing identity lifecycle and compliance management capabilities within IdentityIQ to mission-critical AWS IaaS environments to provide a central point of visibility, administration, and governance across the entire enterprise. This includes policy discovery and access history across all organization accounts, provisioning AWS entities and objects, access review and certification, and federated access support.

SAP Governance Module — Improves the user experience by introducing a new integrated visual interface for navigating and selecting SAP identities and roles as part of IdentityIQ lifecycle management and compliance solution. SAP data is presented in a familiar hierarchy format that closely represents deployed system resources and organizational structures. New filtering capabilities enable more efficient browsing and selection of SAP data so tasks can be performed faster. Improved granular support for separation of duty (SOD) violation policies provides flexibility for customers to craft more detailed identity governance policies that include SAP role details such as T-Codes and Authorization Objects.

Use the following information to activate your IdentityIQ Lifecycle Manager installation.

1. Log on to your instance of IdentityIQ as an administrator.
2. Click on Global Settings under the gear icon and select the Import from File Page.
3. Click **Browse** and browse to the following directory:
`identityiq_home\WEB-INF\config`
where `identityiq_home` is the directory in which you extracted the `identityiq.war` file during the IdentityIQ installation procedure.
4. Select the `init-lcm.xml` file and click **Import**.
5. When the import is complete, click **Done**.

The IdentityIQ Lifecycle Manager features are now active inside of the IdentityIQ product. Refer to the *IdentityIQ User's Guide* for information on those features.