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AI Deployment Methodology

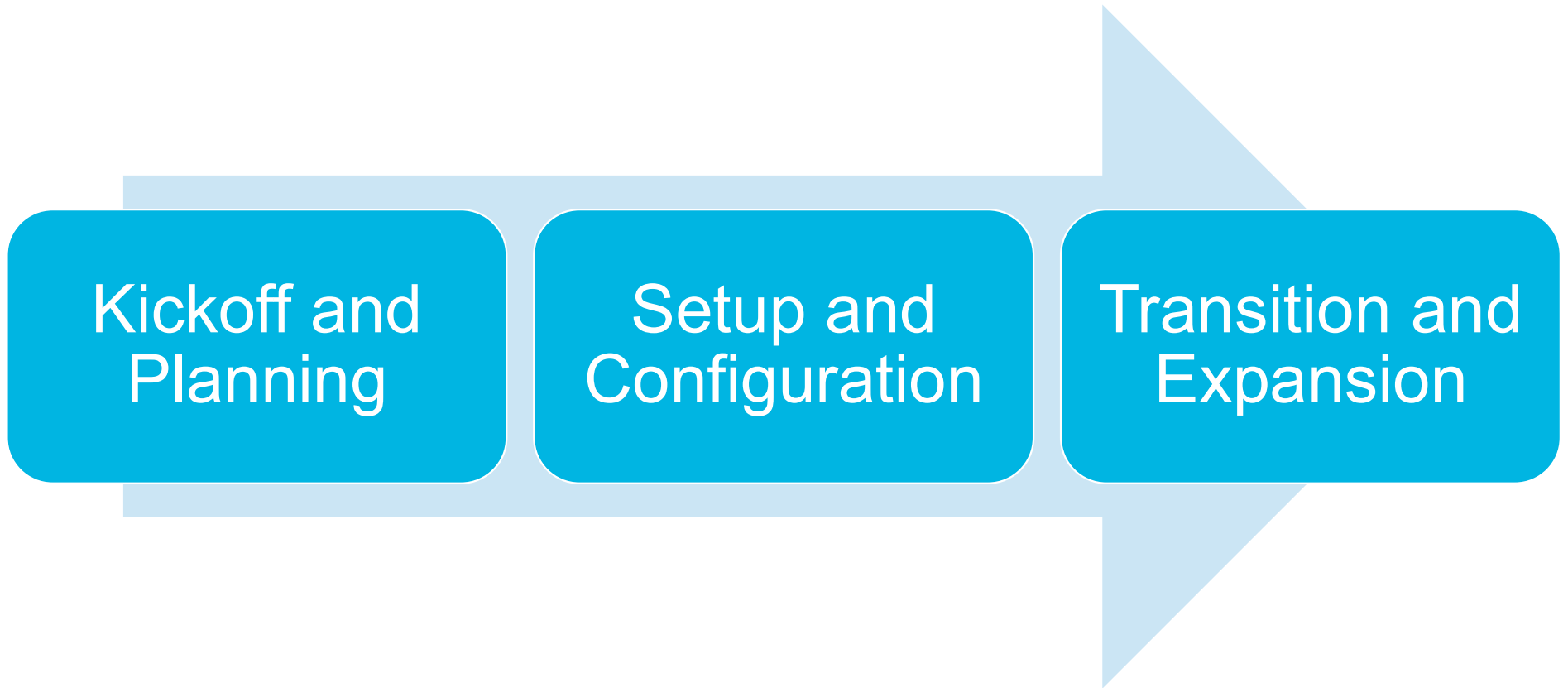**Chris Thomas/Steven Kriesel**

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AI Deployment Goals

❑ **Quick project starts**

❑ **Seamless integration with IDN/IIQ**

❑ **Focus on adoption and value**

❑ **Build a repeatable model**

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Project Phases

Kickoff and Planning

Setup and Configuration

Transition and Expansion

Kickoff and Planning

❑ **Focus:** Understand customer's AI goals and a get the project off to a strong start

❑ **Steps:**

    ❑ Welcome letter and tenant setup

    ❑ Sales/SE-to-PS transition call

    ❑ Alignment with IIQ/IDN project team

    ❑ Project kickoff

        ❑ Product demos

        ❑ Definition of success

        ❑ Project plan

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Setup and Configuration (prep work – phase 1)

❑ **Focus:** Quick, repeatable setup process

❑ **Steps:**

    ❑ Configure Authentication from Identity Provider of choice

    ❑ Support in Security Reviews of Solution

    ❑ Health and Data Quality Check

        ❑ Health and Data Quality Check Report Delivered

        ❑ Remediation of Findings (Separate SOW)

    ❑ System Preparation for Virtual Appliance (IIQ customers)

Setup and Configuration (product config – phase 2)

❑ **Access Insights (required)**
  ❑ Configuration of Virtual Appliance
  ❑ Analysis and Configuration of Attribute Mappings
  ❑ Monitor and Validation of Collection Health
  ❑ Dashboard and Chart Creation
  ❑ Validation/testing support
❑ **Recommendation Engine (if purchased)**
  ❑ Install and Configure IdentityIQ Integration Plugin (IIQ)
  ❑ Analysis and Configuration of Recommendation Engine
  ❑ Validation/testing support
❑ **Access Modeling (if purchased)**
  ❑ Install and Configure Integration Plugin (IIQ)
  ❑ Analysis and Configuration of Access Modeling
  ❑ Validation/testing support
  ❑ Access Modeling Workshop

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Transition and Expansion

❑ **Focus:** Project wrap-up and ensuring customer usage and value attainment

❑ **Steps:**
- ❑ Training and documentation
- ❑ Transition meeting
  - ❑ Product demo (if applicable)
  - ❑ Product feedback
  - ❑ Tie-back to original goals
  - ❑ Discussion of next steps and follow-up work
- ❑ Introduction to Support
- ❑ Project wrap-up and documentation archival

Thank You