SailPoint®

Identity Project Management

Foundations for Success

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Implementation Overview

Business Drivers

- Security
- Financial
- Operations

Foundation

- Management
- Infrastructure
- Data
- Systems

Implementation Foundation

A series of parallel and ongoing workstreams serve as the foundation upon which a successful implementation journey will be realized.

Management

Scoping, requirement gathering, solution design, development, testing, and deployment.

Infrastructure

Setup and ongoing maintenance of tooling, components, and networking.

Data

Authoritative feed automation of all human and machine identity records.

Systems

Continuous onboarding and integration of sources, applications, and systems of interest.

Management

Implementation Foundation

Program vs. Project

Program

- Program success is measured in terms of business benefit, ROI, or new capabilities

- Programs are concerned with strategy – "doing the right things"

- Programs have a wide scope

- Programs are typically executed over a much longer timescale

Project

- Project success is measured in terms of producing specific deliverables

- Projects are concerned with tactics – "doing things right"

- Projects have a tight scope

- Projects are typically of a shorter and finite duration

Why Identity Project Management?

Identity solutions are connected to many critical systems within an organization.

Making changes without considering the possible impact, managing required resources, or keeping stakeholders informed will result in a substandard deployment.

Characteristics of a Project Manager

Predictability

A project manager should determine and report on a project's duration, and related costs, to a defined degree of confidence.

Flexibility

A project manager needs to effectively accommodate baseline changes that may be required during execution of the project.

Project Lifecycle & Responsibilities
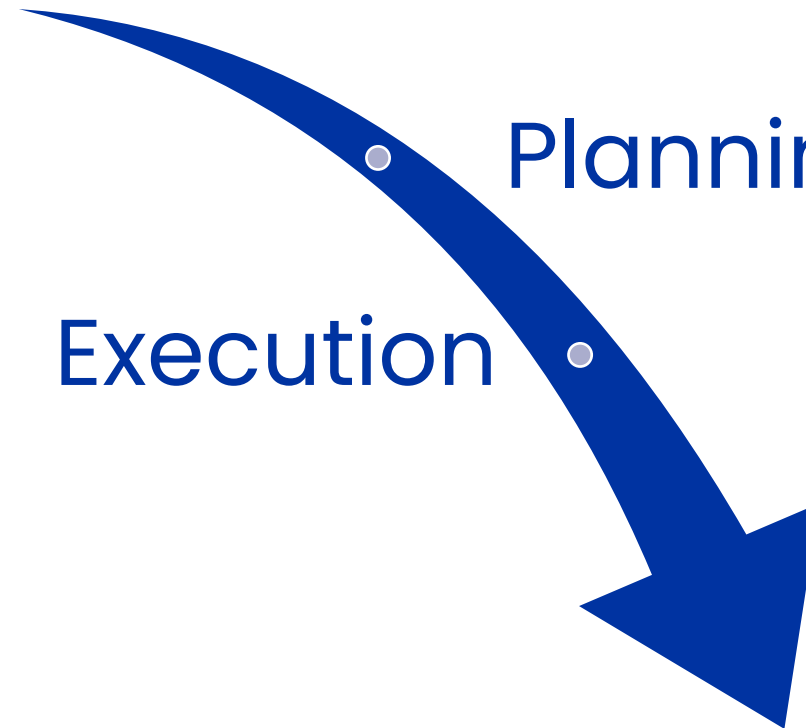
Management components:
- Planning
- Organizing
- Resourcing
- Directing
- Controlling

Concept

Planning

Execution

Operations

Project Plan Components

Schedule	The schedule will define the timeframe and resources required for the project to calculate the cost.
Stakeholder Analysis	The project manager will construct a list of project stakeholders.
Resource Plan	The project manager must negotiate with the appropriate stakeholders to get the desired resources assigned and alter the project schedule accordingly.
Communications Plan	The project communications plan defines the "who" and the "how" for a project manager to report on project progress.
Quality Management	A mechanism to ensure adequate quality in project deliverables should be defined.
Risk Management	A project manager constructs a risk register that identifies the anticipated risks, quantifies them in terms of probability and impact, and includes appropriate risk mitigation activities.

Project Execution Methodologies

| Classic	Agile
Team meetings	Stand-up meetings
Steering committee	Project wall
Phase transitions	Sprints
Deliverable acceptance	Deliverable acceptance
Project closure	Project closure

Example Identity Project

A project has commenced to replace the existing identity processes used to onboard new staff members or contractors with a new identity platform system purchased from SailPoint.

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Planning

Organizing

Resourcing

Directing

Controlling
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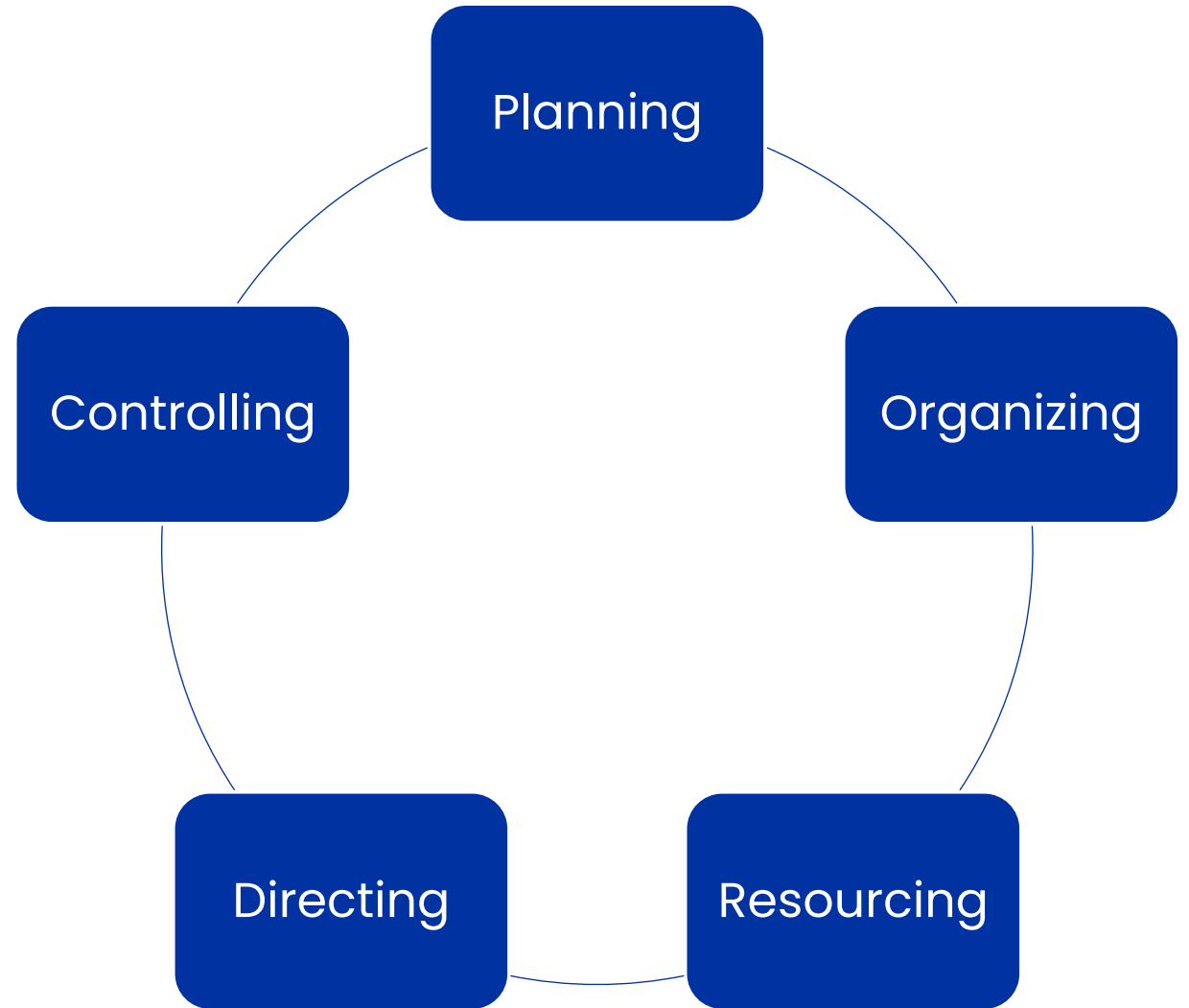
Identity Project Management Artifacts

Establish the necessary project management artifacts to ensure traceability from the original business need, to the solution design that meets that need, to the successfully executed test plan that confirms it.

Requirements

Solution Design

Test Plan

Traceability
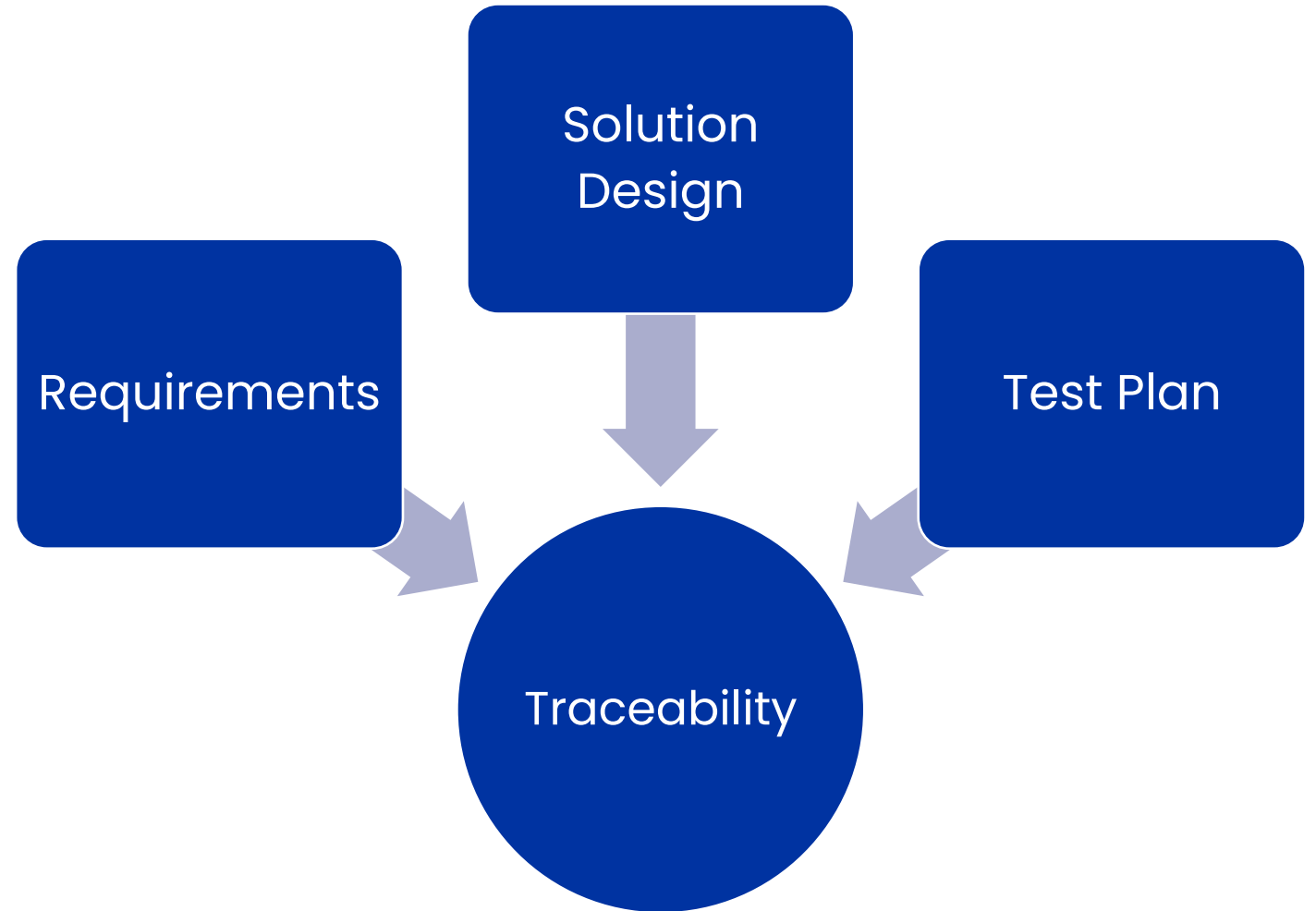
References and Resources

- **IDPro Citation**
    - Williamson, G. & Scholefield, C., (2022) "Introduction to Project Management for IAM Projects (v3)", IDPro Body of Knowledge 1(9). doi: https://doi.org/10.55621/idpro.25

- **Community Resources**
    - IdentityNow Best Practices
        - https://community.sailpoint.com/t5/IdentityNow-Articles/IdentityNow-Best-Practices/ta-p/73298
    - IdentityIQ Best Practices
        - https://community.sailpoint.com/t5/Other-Documents/IdentityIQ-Best-Practices/ta-p/140550

Thank You!